

# WADE BACHELDER

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**OBJECTIVE** | I am dedicated and accomplished application developer and multi-hat information system administrator and manager with a passion for learning. I have an extensive background with the full life cycle of systems, devices, networks, databases, software while ensuring optimal performance.

## **SKILLS & ABILITIES**

### **SOFTWARE**

Active Directory, Azure, Citrix, ColdFusion, ConnectWise Manage, ConnectWise Control, ConnectWise Automate, Continuum, CSS, DHCP, DNS, Exchange, FTP, IOS, JavaScript, JQuery, LAN, Networking, Office 365, PowerShell, SmartDeploy, Sophos (Endpoint / Firewall / UTM), ShoreTel, SQL, SQL Server, Switches (Cisco, HP & Unify), TCP/IP, TeamViewer, VMware, VOIP, VPN, WAN, Windows OS, Windows Disk Imaging, Windows Servers

### **CLOUD**

Adobe, Amazon AWS, Azure, Barracuda, Datto, Digium, DropBox, ITGlue, Jive, LogMeIn, Lucid Charts, Microsoft O365, Microsoft Partner, MyCloudIT, OneDrive, PAX8, Sophos MyUTM, SharePoint, SolarWinds Passportal, Skykick, Unify

## **EXPERIENCE**

### **SENIOR SYSTEM ENGINEER II - TOTLCOM - Ceres CA**

**October 2020 - Present**

Layer 3 IT merged with TOTLCOM. MSP, Data and Voice provider.

### **SENIOR SYSTEM ENGINEER II - LAYER 3 IT - Turlock CA**

**August 2019 - September 2020 (422 days)**

Layer 3 IT is a Managed Service Provider (MSP) and each environment is different than the next. I help deploy and maintain servers, desktops and helpdesk support including phones, networks, computers, devices, and printers.

### **IT SPECIALIST – HILLTOP RANCH, Ballico, California**

**September 2018 – January 2019 (123 days)**

I provided and maintained self-help documentation, desktop and help desk support including phones, networks, computers, devices, and printers. Level 2 administrative information technology (I.T.) support.

### **INFORMATION SYSTEM MANAGER – THE MORNINGSTAR COMPANY, Los Banos, California**

**September 2015 – April 2018 (946 days)**

I provided and maintained self-help documentation, desktop and help desk support including phones, networks, computers, devices, and printers. Level 2 administrative information technology (I.T.) support. I provided and managed software as a service solution (SAAS - Software Distribution Models) for all colleagues in a cost-effective timely manner.

**INFORMATION TECHNOLOGY HELP DESK SUPPORT & APPLICATIONS DEVELOPER - SINGLE POINT OF CONTACT, Los Banos, California  
April 2011 – September 2015 (1611 days)**

I provided application development life cycle using ColdFusion, JQuery and SQL. I.T. hardware lifecycle. Desktop support troubleshooting software and hardware problems. Responsible for the repair and maintenance of computers, printers, monitors, scanners, and hardware.

**LEADERSHIP** | I created and deployed a custom Purchase Order System (POS) that tracked \$5.7 million in purchases within several business units. The visualization of purchasing deterred theft of over \$1 million at THE MORNINGSTAR COMPANY.

**WEBSITES** | **Wade Bachelder** – <http://wadebach.com>

**LinkedIn** - <https://www.linkedin.com/in/wadebach/>

**ConnectWise Control Remote PowerShell Commands** - <http://wadebach.com/s/c/index.cfm>